

newsletter tdgiserv · October 2016



# TDGISERV ACADEMY

## THE FIRST STEP

It is with great pleasure that we inform that on **September 26th** the **TDGIServ Academy** in Qatar, began. **TDGIServ Academy** is an organizational unit, aimed to develop workers technical skills and soft skills.

### **IDENTITY OF TDGISERV ACADEMY:**

**Goal** - Promote and manage training activities, adapted to TDGIServ scope of work, in order to achieve excellence, thus contributing to a more educated world;

**Vision** - Offer services of recognised quality;

Mission - Enhance employees expertises to meet TDGIServ service standards;

Values - Ingenuity, Efficiency, Dedication, Truth, Commitment, Trust, Respect.





### Overview of TDGIServ Academy:

Phase 1 - Assessment Centre

Phase 2 - Basic Training

Phase 3 - Advanced Training







#### The features of Professional Qualification are:

- **1.** The training is suited to the profile and work of each employee.
- 2. Skilled trainers.
- 3. The knowledge acquisition follows a progressive learning:
  - A. Evolution by learning levels;
  - B. Evolution by assessment, selection and performance.
- 4. Employees progress followed by mentors (mentoring)



The Academy had is debut with the execution of a technical training course in the field of HVAC. This will be the first of five planned courses and want to provide the trainees theoretical and practical knowledge in the identified domain.

The contents of this fist course are: HVAC fundamentals; basic electricity; basic refrigeration circuit; advanced refrigeration circuit; trouble shooting refrigeration circuit; moving air; moving water and HVAC systems.

For the future, until the end of 2016, there are already schedule an Assessment Centre in Philippines and others training courses.





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